

March 14, 2005

RE: SafeCall E911 and Wanetics VoIP Services.

Dear Customer:

As you know, Wanetics, LLC ("Wanetics") is making the utmost efforts to deploy its SafeCall E911 Service in as many areas as possible and as expeditiously as possible, consistent with the FCC's June 3, 2005 order and November 7, 2005 public notice regarding VoIP E-911. However, Wanetics and its underlying emergency service gateway providers have encountered unexpected delays in a number of areas. These delays are due to a number of factors, primarily numerous governmental entities' imposing additional testing requirements that have delayed deployment in many areas.

Due to these unanticipated difficulties and the uncertainties that they raise, Wanetics is not able to provide Wanetics VoIP Services (and SafeCall E911 Service) with respect to new end-user subscribers with registered locations in certain geographic areas unless you sign and return this letter, acknowledging that you agree with the following amendment to the SafeCall E911 Addendum for VoIP Services.:

4.a. Customer desires Wanetics to deliver SafeCall Operator Assisted Services to all areas where Wanetics is expected to have SafeCall E911 coverage (with 911 Selective Router access) but currently does not. New subscribers with registered locations in portions of the "Coverage Area" (as defined in the SafeCall E911 Addendum for VoIP Services or SafeCall E911 Service Schedule executed by Wanetics and Customer on or around November 28, 2005, and/or as described in Wanetics's report filed with the FCC in WC Docket No. 05-196 on November 23, 2005) in which fully functional SafeCall E911 coverage (with 911 Selective Router access) is not yet available will be treated as "Current Subscribers" pursuant to Section 4 of the SafeCall E911 Addendum (or Service Schedule).

4.b. Customer understands and acknowledges that Customer, as the retail provider of interconnected VoIP services to end-user Subscribers, is solely responsible for its service's compliance with the federal and state rules and regulations applicable to interconnected VoIP providers and VoIP services. Customer hereby releases and waives Wanetics from any and all liabilities or claims, including but not limited to any penalties or forfeitures that may be imposed by any federal or state governmental agencies, and agrees to indemnify Wanetics and hold Wanetics harmless for any such liabilities, claims, penalties, or forfeitures.

4.c. Customer agrees to provide the necessary notifications and information to its current and new Subscribers regarding the capabilities and limitations of SafeCall Operator Assisted 911 Service, where such service is provided. My company acknowledges that Wanetics has the right to stop accepting any such new subscribers utilizing SafeCall Operator Assisted 911 Service with thirty (30) days advance notice.

8.a. Customer further agrees to indemnify and hold harmless Wanetics, its officers, directors, employees, affiliates, and agents, from any liabilities, claims, damages, losses, or causes of action, including direct, consequential, punitive, or any other form of damages, and including third party claims or causes of action and claims and/or claims or causes of action against Wanetics's underlying emergency service gateway providers, resulting from or associated with the

provision of limitations of SafeCall Operator Assisted 911 Service and the limitations thereof, and the other matters discussed in sections 4, 4.a, and 4.b above.

Wanetics expects that SafeCall E911 (with 911 Selective Router access) will be completed at some date in the near future in these areas, but that that SafeCall Operator Assisted 911 service will be the primary 911 service available until the subsequent turn-up of SafeCall E911 service (with 911 Selective Router access). We will inform you of the level of service that a subscriber shall initially be provisioned and of further developments regarding the implementation of SafeCall E911 Service (with 911 Selective Router access).

Yours truly,

Agreed:

Janet Rogers

Name: _____

Chief Executive Officer

Title: _____

Wanetics, LLC

Customer: _____

Date: _____